

# Brightsparks Day Nurseries Selsdon Fees From 1<sup>st</sup> April 2023

Monthly Fees 7.45am-6.00pm	Under 2 Years	Over 2 Years	Funded 15 Hours Stretched to 11 hours a week	Funded 30 Hours Stretched to 22 hours a week
4 days a week	1265.33	1230.67	967.20	703.78
Full Time 7.5% discount on non-funded hours	1463.06	1422.98	1184.26	945.58

#### Summary of payment terms to be read in conjunction with our full terms and conditions:

Fees are inclusive of nappies & wipes (non-funded hours), sun cream, meals, snacks, drinks, and any extra-curricular activities. Extra-curricular activities are provided by outside companies, and the activities provided and the days they visit are subject to change. Fees are reviewed annually in April.

Funding: Children are entitled to 15 hours per week of funded sessions from the term after their third birthday. This entitlement is term time only, so we stretch the entitlement over the year making it 11 hours per week. We also offer 30 hours funding for children over 3 years old. We offer this funding stretched to 22 hours per week. For funded sessions, we charge £1.40 per hour for the provision of meals, snacks, drinks, sun cream, consumables, and for any extra activities provided.

**Booking Patterns:** Full days are calculated from 7.45 am to 6.00 pm. We do not offer term time only booking patterns. To decrease your booking pattern, you must provide us with 30 days' notice in writing or by email to the nursery manager. Should insufficient notice be given, you will be invoiced for the full childcare fees for 30 days' notice from the date of any change as if the hours had not decreased. Our minimum booking is three days a week which must include a Monday or a Friday.

**Payment of fees:** Fees are payable in advance within the first 5 working days of each month by standing order, childcare vouchers, or Tax-Free Childcare payments. You will be charged the same amount each month regardless of how many days there are in that month and regardless of any bank holidays or nursery closure days. There is a £3.00 monthly admin charge for software and invoicing.

Late payments: Any fees still outstanding after the  $10^{th}$  of the month will incur a £25.00 charge. If your monthly fees are unpaid by the end of the month, the nursery place will be suspended until fees have been paid.

Missed sessions: No refunds or additional sessions will be given for sessions missed due to holidays, sickness, bank holidays, or nursery closure days. Please ask your manager for our closure dates.

#### 'What our parents say about us'

# Overall Experience

My son started at Brightsparks Day Nursery in March 2021 when he was 1 year old and the staff could not have been more supportive in helping him settle in post-COVID and as we all started to come out of lockdown. Since then, he's had brilliant key workers who have all helped develop his confidence and independence even further. He has developed a particularly firm bond with his key worker in his current room (Bright Stars), but I know he will continue to do well in the Pre-School Room (Super Stars). The staff are always coming up with lots of fun learning opportunities, and it's lovely to see what they get up to through the nursery app. The outdoor space is great, and meals are varied and nutritious. He also loves his weekly sing and sign sessions, which helped improve his communication and speech. I honestly can't recommend the nursery enough, it's a nurturing, caring setting, and all the staff and management work extremely hard.

### Overall Experience

Our son joined Brightsparks Day Nursery, Selsdon in September 2022 at the age of 18 months old. The staff are so friendly and approachable. They update us daily with information about what our son has eaten, what activities he is offered to do, photos of him and even update us on his nappies! He has really grown in confidence since joining and learned so much. He has recently moved up to the next room and he appears to absolutely love it! They have a great outdoor space which he loves and they get outside whatever the weather which is good for our son. We are very grateful for the time and attention the staff give him and would highly recommend the nursery to prospective parents. Thank you, Brightsparks!

## Overall Experience

My daughter started Brightsparks Nursery from February 2022 to the present and they have been fantastic! They helped her settle, they have an app they update throughout the day so I can see photos of her and see what she is getting up to throughout the day. The manager and staff are approachable, friendly and want the best for you and your child. The children are stimulated with amazing educational resources inside and out. I would recommend this nursery to other parents.

## Overall Experience

Brightsparks and the nursery team have been nothing but amazing with my baby. He started when he was six months and is just over a year now. Every member is so kind and caring and he absolutely loves going. He comes home with new skills so often! I feel so comfortable with him there and would not want to go anywhere else. Thank you all!

# Overall Experience

Brightsparks Selsdon is absolutely fantastic. The manager and her team have been nothing but polite, reassuring, supportive and professional since viewing the establishment and placing my child into their care. My son always seems happy and content when collecting him at the end of the day and it is always nice to open his bag to a picture that he has painted that day. All staff have been friendly, and I get a real sense of their caring nature not just towards my child but also towards me and my partner, especially with the daily updates in person and on the online learning portal. I would highly recommend Brightsparks and hold them in the highest regard.

### Overall Experience

Our Daughter has attended Bright Sparks Selsdon since she was 1 year old. From the very first day, the staff made us feel very welcome. Our daughter is growing into a very happy confident little girl thanks to the attentive staff, varied curriculum, and enjoyable activities. We feel completely at ease dropping her off each morning knowing that she is in great hands. I would highly recommend it to any new parents.